

Moorings Way Infant School

Parent Survey Feedback

Dear Parents,

I am writing to you to share the results of the parent survey we sent out last month. It has been really useful to get this feedback and look at the areas that you as parents see as positive aspects of Moorings Way Infant School. We always learn a huge deal from these surveys, and this helps us in identifying areas of development and areas where perceptions of the school need to be addressed.

We received 56 responses to the survey.

Where is our school doing really well?

- 95% of our parents have agreed that their child is happy at school
- 95% of our parents have agreed that their child feels safe at our school
- 84% of our parents have agreed that the school makes sure pupils are well-behaved
- 88% of parents agreed that the school makes them aware of what their child is learning at school.
- 97% of parents agree that when they have raised concerns with the school they have been dealt with properly.
- 67% of parents agree that if their child has SEND, the school gives them the support they need to succeed
- 84% of parents felt that the school has high expectations for their children.
- 91% of parents felt that their children did well at this school.
- 91% felt that the school lets them know how their child is doing.
- 82% of parents felt their children had a good range of subjects.
- 77% of parents felt their child can take part in clubs and activities at this school
- 81% of parents said their child was supported in their personal development.
- 96% of parents would recommend our school to other parents.

In some cases, there were parents that selected the 'don't know' box and this identifies the areas where we realise you need more information, particularly our new year R parents. Our analysis has pinpointed that we need to share more information about:

- **Expectations we have for our pupils and how we make sure children are well-behaved**
- **The support the school gives to pupils with SEND.**
- **How the school has high expectations for pupil.**
- **The range of subjects available at this school**

- **How well the school supports personal development**

Over the coming months we will be sharing information about these areas with you.

What do we need to work on?

AREA 1 'My child has been bullied and the school dealt with the bullying quickly and effectively'

63% of parents stated that their child had not been bullied. Out of the 37% who said their child had been bullied only 24% agreed that the school had dealt with the issues quickly and effectively; 14% of parents disagreed; and 62% stated they 'don't know'. We want to improve this. You will have noticed that in October we held anti-bullying week. During this week, the children learnt about what constitutes bullying including cyberbullying. This year's theme was 'Choose Respect' and we shared how as a school community we will show respect to each other to beat bullying.

We have noticed that we do need to support children more in understanding the difference between 'one off' incidences with other children and 'bullying'. We are also going to be looking at how we can help children to tell someone if they are worried or upset about another child's behaviour towards them.

Taking part in anti-bullying week is important, however, we believe that learning about bullying needs to be continuous to be effective. Bullying forms part of our PSHE curriculum 'Celebrating differences' and is also integral to our teaching of our school values.

Our procedures for dealing with a bullying incident are outlined here in our behaviour for learning policy:

[relationship and behaviour policy 2024-25.pdf](#)

AREA 2 'My child has SEND, and the school gives them the support they need to succeed'

Not all parents answered this question, only those parents who identified their child as having special educational needs. This part of the survey was only completed by 6 out of 56 responses. 67% of those parents said they agreed that the school gives their child the support they need to succeed. We want to improve this and I would like to share a wider perspective of special educational needs in education currently. In the new year I will be writing to parents to share our current procedure and practices as well as give you a clearer prospective on the current climate in education for special educational needs. Your support in this area is critical and I will share with you what can be done at home to support your child with special educational needs.

AREA 3 'My child can take part in clubs and activities at this school'

72% (35% strongly agree) that their child can take part in clubs and activities. 11% answered disagree and 13% answered 'don't know'. Looking at these results we can see that the clubs we do offer need further communicating with parents. We know that as a school we do not offer the number of clubs that we would like to. This is due to the fact the school hall is used daily by Coastguard who provide after school care for the Federation. This limits us in being able to offer sports clubs for our children. Last year however we were able to offer swimming lesson for our year 1 for 7 weeks using the 'Pop UP Pool' and plan to do this again next year.

We will continue to investigate other clubs we could run for you children using our classroom areas.

Positive Feedback:

1. Many parents appreciate the school's nurturing environment and its holistic, child-centred approach.
2. Many children are reported to be happy at school, and some parents note improvements in confidence and learning since joining.
3. Parents commented on the brilliant outdoor spaces.
4. Some parents reported that their children love school, comes home excited about creative lessons, and make excellent progress.
5. Staff are described as warm, welcoming, and create a lovely, supportive environment.

Constructive Feedback:

Communication:

Overwhelming and disjointed communication methods spread across multiple platforms (apps, emails, newsletters). Parents call for a centralized and consistent communication system.

Schools Actions for Improvement:

- a. Launch a new website for all three schools that we hope will be a 'one stop shop' containing all school information and communication.
- b. Development of the school newsletter which goes out fortnightly containing ALL essential information.
- c. Improved planning and consistency in organizing events to avoid last-minute changes and late information.
- d. In the Spring term we are reviewing all office apps and systems to reduce the number of platforms we use and ensure the ones chosen are more reliable and impactful.

Thank you to all the parent who contributed further to this survey by sharing their comments about the school.

Thank you again for taking the time to complete the survey. Parent feedback is really important to us and is always welcomed. Please do not hesitate to get in contact with any constructive feedback as well as any positive comments. It is really good to know when we are getting things right as well as when we need to improve.

Your Sincerely

Mrs Sara Paine

Executive Headteacher of Meon Way Federation